



International Supreme Card Terms and Conditions:

"Fair Usage Data Threshold" varies from customers to customers depending on the Rechargeable SIM card purchased, as specified on the relevant packing or our website. Once the aggregate local data usage of a customer in the relevant period beginning from the data usage reaches the relevant Fair Usage Data Threshold applicable to the customer, SIM World shall have the right to reduce and restrict the data access speed (upload and download) to not less than 128 kbps. Please refer to "[Prepaid SIM Card Service Usage Policy and Fair Usage Policy](#)" for details.

1. From 1 March 2022, real-name registration is required before use. Upon insertion of the SIM card into a mobile device, the defaulted service package / SIM card validity will start immediately, local services will be activated after real-name registration is completed.
2. International Supreme Card is valid for 180 days from the activation date. International Supreme Card (Social Media Limited Edition) is valid for 395 days from the activation date. International Supreme Card (Mainland China-HK-Macau-Taiwan Roaming SIM) is valid for 395 days from the activation date.
3. Each time you recharge your card, its validity will be reset for further 365 days to retain the remaining balance, free usage and mobile number, or else they will be forfeited on the expiry date.
4. The designated service package will renew automatically from the SIM card if the remaining balance is enough. Otherwise, the package will be suspended. Daily cut-off time is counted from 24 hours after daily package activation.
5. Customers are required to activate Roaming Data Day Pass and package charge will be deducted from the stored value. An SMS confirmation will be sent to prepaid mobile number upon effective date. Daily cut-off time of Roaming Data Day Pass is counted from 24 hours after package activation.
6. Day Pass shall not be applicable to aircraft roaming/maritime roaming/satellite roaming. Once Data Roaming Day Pass is effective, the data Network Shield service will be activated and data roaming service is only applicable to designated destinations and networks. Designated destinations & networks are subject to change, for latest info please visit SIM World website.
7. An SMS confirmation will be sent to prepaid mobile number upon termination of Roaming Data Day Pass. The designated service package can be renewed via SIM World app, if need.
8. Usage of the Day Pass is subject to the coverage, system compatibility and other relevant conditions of the designated networks, which are subject to changes without prior notice.
9. Day Pass shall not be applicable to usage on Peer to Peer ("PTP"). If usage is incurred from or by PTP including applications such as (but not limited to) BitTorrent, edonkey, flashget, foxy, pstream, winmx, etc, or if there is any abusive or abnormal usage, SIM World shall have the right to forthwith terminate Day Pass without prior notice. All commercial or illegal promotion activities via the use of Day Pass shall be prohibited.
10. Tethering availability depends on network operators in the destinations. SIM World does not restrict the use of tethering with Data Roaming Day Pass.
11. "Night Fever" Data Usage and charges is applicable to local data service only. Maximum data access speed (upload & download) is 7.2Mbps.



12. The speed experienced by customer may be less than this and will be affected by the network setting, network specification, user's device, transmission technology, individual network and software used, coverage, usage level and extraneous factors.
13. When the data pack has been consumed (if applicable) or the mobile data is consumed under non "Night Fever" period, mobile data will be deducted from local data of plan entitlement. Data usage during the change of the time zone period may be different from the actual data usage due to time difference or delay.
14. The Data usage should comply with "Prepaid SIM Card Service Usage Policy and Fair Usage Policy".
15. Social Media Data is only available to the use of mobile apps (Facebook, Instagram, WhatsApp, LINE, WeChat and Signal) The social data is applicable for using Facebook (Including Facebook Messenger and Mobile Web m.facebook.com), Instagram, WhatsApp, LINE, WeChat and Signal for local data usage, VoIP voice call, video call, delivery of text and voice messages, images and video clips as well as browse content in word, image or video format except: designated apps download and update, using in-app location based & check in features, playing videos via WeChat Moment & using WeChat wallet, accessing or downloading content from and/or redirection to any other websites or applications within the designated apps and any extra mobile data required by pop up messages. Any other and non-waived mobile data usage will be deducted from the local mobile data. The designated social mobile apps are provided by third party suppliers, the content and the settings of the Social Apps service may change from time to time without any notice. SIM World shall not be responsible for any liability incurred. Once the local data usage has been used up, the social media data may not be available.
16. All charges and details (including but not limited to designated destinations and designated networks and their coverage) in respect of Data Roaming Day Pass service shall be subject to the final decision of SIM World, and SIM World shall seems necessary in its absolute discretion without priors notice. Notwithstanding anything contained herein, SIM World shall also reserve the right to accept, reject or otherwise terminate any customer's subscription of the Pass at any time as SIM World deems necessary in its absolute discretion.
17. For other services, charges and terms & conditions, please visit SIM World website.
18. SIM World reserves the right to change all charges without prior notice.



All-In-One SIM Terms and Conditions:

Once the aggregate local data usage of a customer in the relevant period beginning from the data usage reaches the relevant Fair Usage Data Threshold applicable to the customer, SIM World shall have the right to reduce and restrict the data access speed (upload and download) to not less than 128 kbps. Please refer to "[Prepaid SIM Card Service Usage Policy and Fair Usage Policy](#)" for details.

1. From 1 March 2022, real-name registration is required before use. Upon insertion of the SIM card into a mobile device, the defaulted service package / SIM card validity will start immediately, local services will be activated after real-name registration is completed.
2. Card is valid for 180 days from the activation date. Each time you recharge your card above HK\$20, its validity will be reset for to retain the remaining balance and mobile number, or else they will be forfeited.
3. Daily cut-off time is counted from 24 hours after daily package activation.
4. The service package will renew automatically from the SIM card if the remaining balance is enough. Otherwise, the package will be suspended. In case of early termination before package end date the remaining data usage will be forfeited at the same time.
5. Customers are required to activate Roaming Data Day Pass and package charge will be deducted from the stored value. An SMS confirmation will be sent to prepaid mobile number upon effective date. Daily cut-off time of Roaming Data Day Pass is counted from 24 hours after package activation.
6. Day Pass shall not be applicable to aircraft roaming/maritime roaming/satellite roaming. Once Data Roaming Day Pass is effective, the data Network Shield service will be activated and data roaming service is only applicable to designated destinations and networks. Designed destinations & networks are subject to change, for latest info please visit SIM World website.
7. An SMS confirmation will be sent to prepaid mobile number upon termination of Roaming Data Day Pass. Manual subscription is required for new Package. In case of early termination before package end date will be effective instantly and the remaining data usage will be forfeited at the same time.
8. Usage of the Day Pass is subject to the coverage, system compatibility and other relevant conditions of the designated networks, which are subject to changes without prior notice.
9. Day Pass shall not be applicable to usage on Peer to Peer ("PTP"). If usage is incurred from or by PTP including applications such as (but not limited to) BitTorrent, edonkey, flashget, foxy, ppstream, winmx, etc, or if there is any abusive or abnormal usage, SIM World shall have the right to forthwith terminate Day Pass without prior notice. All commercial or illegal promotion activities via the use of Day Pass shall be prohibited.
10. Tethering availability depends on network operators in the destinations. SIM World does not restrict the use of tethering with Data Roaming Day Pass.
11. "Night Fever" Data Usage and charges is applicable to local data service only. Maximum data access speed (upload & download) is 7.2Mbps.
12. The speed experienced by customer may be less than this and will be affected by the network setting, network specification, user's device, transmission technology, individual network and software used, coverage, usage level and extraneous factors.



13. When the data pack has been consumed (if applicable) or the mobile data is consumed under non "Night Fever" period, mobile data will be deducted from local data of plan entitlement. Data usage during the change of the time zone period may be different from the actual data usage due to time difference or delay.
14. The Data usage should comply with " Prepaid SIM Card Service Usage Policy and Fair Usage Policy".
15. Social Media Data is only available to the use of mobile apps (Facebook, Instagram, WhatsApp, LINE, WeChat and Signal) The social data is applicable for using Facebook (Including Facebook Messenger and Mobile Web m.facebook.com), Instagram, WhatsApp, LINE, WeChat and Signal for local data usage, VoIP voice call, video call, delivery of text and voice messages, images and video clips as well as browse content in word, image or video format except: designated apps download and update, using in-app location based & check in features, playing videos via WeChat Moment & using WeChat wallet, accessing or downloading content from and/or redirection to any other websites or applications within the designated apps and any extra mobile data required by pop up messages. Any other and non-waived mobile data usage will be deducted from the local mobile data. The designated social mobile apps are provided by third party suppliers, the content and the settings of the Social Apps service may change from time to time without any notice. SIM World shall not be responsible for any liability incurred.
16. All charges and details (including but not limited to designated destinations and designated networks and their coverage) in respect of Data Roaming Day Pass service shall be subject to the final decision of SIM World, and SIM World shall seems necessary in its absolute discretion without priors notice. Notwithstanding anything contained herein, SIM World shall also reserve the right to accept, reject or otherwise terminate any customer's subscription of the Pass at any time as SIM World deems necessary in its absolute discretion.
17. For other services, charges and terms & conditions, please visit SIM World website.
18. SIM World reserves the right to change all charges without prior notice.



(Content below is only available in Indonesian)

TriHalo SIM Syarat dan Ketentuan:

^ Batas Wajar Data FUP atau Fair Usage bervariasi dari pelanggan ke pelanggan tergantung pada kartu SIM isi ulang yang dibeli, seperti yang ditentukan pada kemasan yang relevan atau situs web kami. Setelah penggunaan data local yang terkumpul dari pelanggan pada periode yang relevan mulai dari penggunaan data mencapai Batas wajar penggunaan Data Biasa yang relevan yang berlaku untuk pelanggan, SIM World berhak mengurangi dan membatasi kecepatan akses data (upload dan download) Tidak kurang dari 128 kbps. Silakan merujuk ke "[Kebijakan Penggunaan Kebijakan Kartu Prabayar dan Kebijakan Penggunaan yang Adil](#)" untuk rinciannya.

1. Paket yang mempunyai masa berlaku 30 hari akan diperbaharui dan biaya akan dikurangkan secara otomatis dari kartu SIM setelah tanggal akhir paket jika sisa saldo sudah cukup. Jika tidak, Paket akan diakhiri pada hari berikutnya paket kedaluwarsa pada pukul 00:00 (waktu Hong Kong) secara otomatis dan tidak ada perhitungan pro-rata bahkan Pass efektif di tengah hari. Pemutusan manual sebelum tanggal akhir paket akan efektif secara instan dan sisa penggunaan data akan hangus pada saat bersamaan.
2. Telpon lokal gratis TIDAK berlaku untuk penggunaan airtime IDD.
3. Pelanggan diharuskan mengaktifkan paket roaming dan biaya paket akan dikurangkan seketika. Konfirmasi SMS akan dikirim ke nomor ponsel prabayar saat berlangganan. Paket akan diakhiri pada hari berikutnya paket kedaluwarsa pada pukul 00:00 (waktu Hong Kong) secara otomatis dan tidak ada perhitungan pro-rata bahkan Pass efektif di tengah hari. Setelah Data Roaming Day Pass efektif, layanan jaringan perisai data akan diaktifkan dan layanan roaming data hanya berlaku untuk tujuan dan jaringan yang ditunjuk.
4. Untuk layanan, biaya, dan syarat & ketentuan lainnya, silakan kunjungi situs web SIM World.
5. SIM World berhak mengubah semua biaya tanpa pemberitahuan sebelumnya.



Hutchison Telecom
Hong Kong Holdings



A member of CK Hutchison Holdings
長江和記實業成員